



WARRANTY PLANS FOR ELECTRONIC LED DISPLAY

STANDARD LIMITED MANUFACTURER WARRANTY

This standard limited warranty covers all Proxenon Industries, Inc. (hereinafter refer to as "Proxenon") manufactured products. Proxenon warrants that products of its own manufacture are free from defects in material and workmanship under normal use and service for a period of one year for indoor units, two years for outdoor units and ninety days for refurbished units from date of shipment, unless otherwise specified. Should any such defect appear, Proxenon will remedy the issue within 6 (six) months from the date of purchase, subject to the terms and conditions of this limited warranty as stated below:

1. THIS LIMITED WARRANTY IS GRANTED BY PROXENON INDUSTRIES, INC.

2. If, within the warranty period, products of Proxenon's own manufacturing that requires service, the defective unit (products and/or components) must be returned to Proxenon postage prepaid. Prior to returning the unit, a Service Authorization Number (SA#) must be obtained by calling our Technical Service Department at Toll Free 866 – 776 - 4437. SA # must be issued before any service is performed on a display. Upon receipt the unit will be repaired or replaced at the seller's option.

3. This limited warranty does not apply to any part or component that is damaged in transit or when handling has been subject to misuse, neglect or accident. Which includes but is not limited to; improperly operating the display or operating the unit beyond the factory-rated capacity, improper maintenance of the unit, or incorrect installation of the unit? In addition, this warranty does not cover war, acts of God, vandalisms, accidents, neglect, alteration or ordinary wear and tear of the display. Liability is limited to replacement of defective parts or components.

4. Proxenon will not be responsible for the loss of the use of any product, loss of time, inconvenience, or any other indirect, incidental, or consequential damages with respect to person or property, whether a result of breach of warranty, neglect or otherwise. SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE LIMITATION OR EXCLUSION IN THE PROCEEDING SENTENCE MAY NOT APPLY TO ALL.

5. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

6. Any warranty by Proxenon of merchantability, fitness for use, or any other warranty (express, implied or statutory), representation or guarantee other than those set forth herein, shall expire at the expiration date of this express limited warranty. SOME STATE DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATION IN THE PRECEDING SENTENCE MAY NOT APPLY TO ALL.

7. Proxenon reserves the right to make changes in the design and material of its products without incurring any obligation to incorporate such changes in units completed on the effective date of such change.



OPTIONAL EXTENDED MANUFACTURER WARRANTY

Proxenon can extend the standard manufacturer warranty on any products purchased from us in 12 month increments up to maximum warranty duration of 60 months. The extended warranty must be purchased before delivery of the electronic LED display.

OPTIONAL ON-SITE LABOR WARRANTY

Proxenon can add on-site labor to the standard and extended manufacturer warranty on any products purchased from us in 12 month increments up to maximum warranty duration of 60 months. The on-site labor warranty must be purchased before delivery of the electronic LED sign.

PARTS AND REPLACEMENT PROGRAM

An inexpensive way to get your electronic messaging system up and running. The program is included in our standard warranty. After trouble shooting your system, Proxenon will ship refurbished and/or new parts to your staff to replace. Simply return the defective part(s) back to us. Under warranty, Proxenon will cover the cost of shipping parts to you.